
Tool #21
Annual Member Satisfaction Questionnaire
May 1, 2000

Please Return by: May 19, 2000

Name: _____

Agency: _____

We welcome your feedback on how well the Illinois Partnership for Comprehensive Cancer Prevention and Control is doing. For each item, circle the number that best indicates your satisfaction with the aspect of the Partnership. Provide additional comments if you wish. Results of this questionnaire will assist us in making decisions regarding future direction of the Partnership. Please take 10 minutes of your time to complete and return this questionnaire. Thank you for your participation.

Your satisfaction with the ...

<i>Partner Member</i>	<i>Very Dissatisfied</i>	<i>Somewhat Dissatisfied</i>	<i>Undecided</i>	<i>Somewhat Satisfied</i>	<i>Very Satisfied</i>
1. Diversity of membership	1	2	3	4	5
2. Representation by organizations with an interest and/or expertise in cancer.	1	2	3	4	5
3. Opportunities to affiliate with other partners or the organizations that they represent	1	2	3	4	5
4. Willingness to welcome new members	1	2	3	4	5
5. Your personal/agency involvement	1	2	3	4	5

COMMENTS

Your satisfaction with the ...

<i>Climate</i>	<i>Very Dissatisfied</i>	<i>Somewhat Dissatisfied</i>	<i>Undecided</i>	<i>Somewhat Satisfied</i>	<i>Very Satisfied</i>
6. Friendliness, pleasantry and helpfulness	1	2	3	4	5
7. Cooperation from others	1	2	3	4	5
8. Acceptance of everyone's opinions	1	2	3	4	5
Comments:					

Your satisfaction with the ...

<i>Communication</i>	<i>Very Dissatisfied</i>	<i>Somewhat Dissatisfied</i>	<i>Undecided</i>	<i>Somewhat Satisfied</i>	<i>Very Satisfied</i>
9. Information provided by the Illinois Department of Public Health (IDPH) about the Comprehensive Cancer Control (CCC) Program	1	2	3	4	5
10. Ability to communicate with the IDPH regarding the CCC Program	1	2	3	4	5
11. Opportunities to provide input and concerns about the CCC Program	1	2	3	4	5
Comments:					

Your satisfaction with the ...

<i>Leadership</i>	<i>Very Dissatisfied</i>	<i>Somewhat Dissatisfied</i>	<i>Undecided</i>	<i>Somewhat Satisfied</i>	<i>Very Satisfied</i>
12. Clarity of the vision for where CCC should be going	1	2	3	4	5
13. Strength and competence of leadership	1	2	3	4	5
14. Opportunities for partners to take leadership roles	1	2	3	4	5
Comments:					

Your satisfaction with the ...

<i>Planning</i>	<i>Very Dissatisfied</i>	<i>Somewhat Dissatisfied</i>	<i>Undecided</i>	<i>Somewhat Satisfied</i>	<i>Very Satisfied</i>
15. Planning Process used to prepare input for determining priorities	1	2	3	4	5
16. Follow-through on the Partnership recommendations	1	2	3	4	5
17. Prioritization process by which the 6 overarching priorities were determined by the Partnership	1	2	3	4	5
18. The 6 overarching priorities determined by the Partnership	1	2	3	4	5
Comments:					

Your satisfaction with the ...

<i>Process</i>	<i>Very Dissatisfied</i>	<i>Somewhat Dissatisfied</i>	<i>Undecided</i>	<i>Somewhat Satisfied</i>	<i>Very Satisfied</i>
19. Number of meetings held	1	2	3	4	5
20. Location of meetings	1	2	3	4	5
21. Content of meetings	1	2	3	4	5
22. What the meetings accomplished	1	2	3	4	5
23. Activities of the action groups. (Public Awareness and Education, Data and Surveillance, Policy and Infrastructure, Cancer Care Assessment, Funding and Resoures)	1	2	3	4	5
Comments:					

24. What one change would most improve the effectiveness of this collaborative effort?

25. How often should the Illinois Partnership for Cancer Prevention and Control meet?
(Check one)

Annually

Semi-Annually

More Often

*Thank you for your assistance. We look forward to your response by **May 19, 2000**.*